



HilAir

'For the Fun of Flying'

INFORMATION SHEET



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PRIVACY STATEMENT

Outline. From time to time Shaffrey.Pty.Ltd. (SPL) ABN 97 104 138 687 t/a HilAir (BN09715915) will collect information to assist prospective customers by identifying the product needs thereby delivering a more personalised approach to our business as well as for its own marketing research. SPL is strongly committed to protecting your privacy and we believe that your trust and loyalty are the most important components of our service to you. SPL considers the information collected to be a confidential and loyal agreement of trust between you and SPL. To ensure that we earn and retain that trust and your loyalty we take every measure to protect your privacy and the confidentiality of your personal information.

What Information do we need? In order to provide you with the best aircraft solution we may first ask you to provide certain personal information, which we have determined is the minimum reasonably necessary in order for us to understand your needs. This information may include but not limited to: your name, address, billing/shipping address, telephone number, e-mail address or payment information. This information will allow us to personalise our service to you, and serve you better. Any personal information which we collect from you will only be used for the purposes identified in this Privacy Statement. The information is confidential and is the exclusive property of SPL. We will keep all such information in secure database environments and containers. We do not store any financial information unless there is a need to do so for the purposes of payment for sale and purchase of products.

Others. if you elect to use our referral service to inform a friend about us, we may ask for your friend's name and contact details. SPL collects the contact details of your friend for the sole purpose of contacting the friend and inviting them to visit us. SPL not store this information.

Do we share the information with anybody? At times we may hire a third party to act on our behalf for projects such as advertising and market research surveys and we will provide information to these third parties specifically for use in connection with these projects. The information we provide to such third parties will be protected by a confidentiality agreement that will obligate the third party to use such information solely to complete the specific project. In addition to the circumstances described above, SPL fully cooperates with law enforcement agencies in identifying those who use our services for illegal activities. We reserve the right to report to law enforcement agencies any activities that we believe to be unlawful. We may, to cooperate with a law enforcement investigation, without prior notice to you, disclose your information if required to do so by law, court order, as requested by other government or law enforcement authorities, or in the good faith belief that disclosure is otherwise necessary or advisable, including (without limitation) when we have reason to believe that disclosing the information is necessary to identify, contact or bring legal action against someone who may be causing interference with our rights or properties, whether intentionally or otherwise, or when anyone else could be harmed by such activities.

Privacy policy changes. If SPL makes changes to any terms or conditions of this Privacy Statement, the changes will be posted in this document. We may change, modify, add or remove portions of this Statement at any time, and any changes will become effective immediately upon being posted unless we tell you otherwise.